

JOB DESCRIPTION

SYSTEM SUPPORT TECHNICIAN

Job Overview:

- Hardware and operating system support for office and classroom PCs
- Part time to full time position in Durham, NC

Responsibilities:

1. Install, configure, and maintain Windows-based desktops in an office environment
2. Install, configure, and maintain dual-booting Windows/Linux training laptops
3. Maintain backups for office and training systems
4. Provide support for Apache, Postfix, Vsftp, and Jabber servers
5. Customer care as needed

Requirements:

1. PC hardware troubleshooting experience
2. Linux administration experience including usage of Grub, compiling kernel and device drivers, package installation, and dependency resolution
3. Windows administration experience
4. Networking experience (TCP/IP, Subnets, Wireless)
5. Knowledge of scripting language a plus (Shell, Perl, Python)
6. Must be organized and self-motivated with ability to work independently
7. Highly energetic with a strong work ethic
8. Enjoy being part of a hard-working, fun-loving team; good sense of humor a must